

# The Minnesota Board of Dentistry Streamlines Audits for 18,000+ Professionals



► Industry  
Dentistry

► Location  
Minnesota

► Number of Licensees  
18,000+\*  
\*As of 2025



## Introduction

When a board is responsible for regulating over 18,000 professionals across 16 different license types, ensuring continuing education compliance can be a major challenge. For the Minnesota Board of Dentistry (MNBOD), their existing system for auditing continuing education was a source of frustration, with a burdensome manual process that was inefficient for both staff and licensees.

With a small team and a mission to promote professional development, the board's leadership knew they needed a better solution. The primary goal was to find a more streamlined and automated way to handle

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*As a licensee myself, I need to track my own CE's. I wanted to streamline the auditing process for the board, but also make it easier for our licensed professionals to manage all of their documentation.*

### **Bridgett Anderson**

Executive Director  
Minnesota Board of Dentistry

randomized audits and provide licensees with a centralized place to take, track, and manage their CE and documentation.

# The Challenge:

## A Manual and Burdensome Audit Process

MNBOD's previous process was highly inefficient. The board could only audit a small percentage of professionals each year, and the system for determining CE compliance was limited due to team capacity and excessive paperwork.

Licensees who were selected for an audit would often respond with a flood of emails, each containing a separate document to prove their compliance. This created a time-consuming and inefficient back-and-forth for the licensing analyst responsible for determining CE compliance.

Additionally, the board's existing licensing system lacked the functionality to address these issues.

Bridgett Anderson, Executive Director of the Minnesota Board of Dentistry, wanted a solution that would allow the board to:

- Automate, randomize, and streamline the CE audit process.
- Provide a centralized, easy-to-use platform for licensees to store and track their CE documentation.
- Deliver support to both the board and the licensee population.
- Ensure the board could fulfill its mission of promoting compliance with professional development requirements.

# The Evaluation:

## A Commitment to a Strategic Decision

To find the right partner, the board's leadership, in collaboration with the Office of State Procurement and key board members from the Licensing and Credentials Committee, embarked on a thorough evaluation process. The team issued a Request for Information (RFI) and a Request for Proposal (RFP), evaluating three solutions in total.

The most important criteria for their decision included:

- **Usability:** The solution had to be user-friendly for both the board's team and the thousands of licensees who would be using it.
- **Functionality:** The system needed to support a streamlined and randomized audit process with strong reporting and tracking capabilities.
- **Security:** Data security was a top priority, given the sensitive nature of personal information.
- **Vendor Support:** The board wanted a partner with a strong roadmap for future development and a reliable support team.

Ultimately, it was CE Broker's reputation, strong market standing, and specialized features that made it the optimal choice. The solution's dedicated audit support and comprehensive reporting capabilities stood out, offering the functionality the board needed to meet its goals.

The fact that several other dental boards were already successfully using CE Broker provided additional confidence, serving as a powerful proof point for the evaluation team.

"Feature-wise, the support of the audit process and reporting capabilities stood out to me most. Also, the ease of use. Change can be hard, but we wanted something that would make the solution approachable and would help us fulfill compliance with ongoing continuing education reporting to support the dental professional competency component of the board's mission." Bridgett Anderson, Executive Director, Minnesota Board of Dentistry.

# The Future: A Partnership for Success

Looking ahead, the board is excited to see how this solution will transform its operations and the team is looking forward to the benefits of a more automated and efficient process. Licensees are also excited about the ability to use CE Broker, with many asking when they can sign up and how it works.

The board's leadership is also thinking about the broader implications of this partnership. They see a future where systems like CE Broker could help simplify interstate compacts, making it easier for professionals to move between states while maintaining continuing education compliance.

Bridgett's advice to other boards facing similar challenges is to be open-minded about change. "These solutions are meant to work for you and with you," she says. "They're meant to enhance your process, not eliminate the organizational oversight you maintain."

By choosing CE Broker, the board is making a strategic investment in a more efficient, professional, and compliant future for staff and the tens of thousands of professionals they serve.



*These solutions are meant to work for you and with you. They're meant to enhance your process, not eliminate the oversight you have.*

## **Bridgett Anderson**

Executive Director  
Minnesota Board of Dentistry



## **Minnesota Board of Dentistry**

The mission of the Minnesota Board of Dentistry is to promote and protect public health and safety; and ensure that every licensed dental professional practicing in the state meets the requirements for safe, competent and ethical practice.



## **About Propelus CE Broker**

As part of Propelus, CE Broker is modernizing how professionals, their employers, regulators, and associations work better together. For over 20 years, CE Broker has propelled the progress of millions of dedicated professionals along their career journeys through its full-life cycle continuing education management solution. Leveraging innovative technology, essential data, and unparalleled strategic partnerships, CE Broker powers critical compliance programs for a happier workforce, better operations, and safer communities.

Learn more about CE Broker powered by Propelus at [propelus.com](https://propelus.com).